



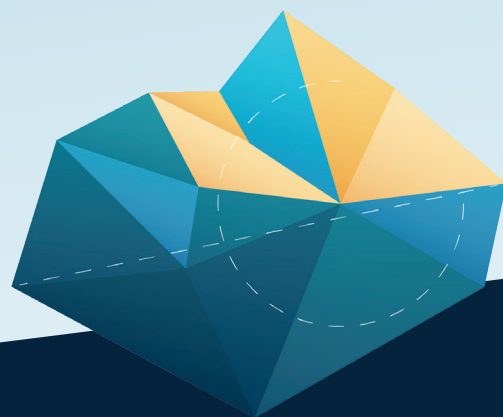
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Expert Support

We're here to support your growth

Expert Support is available to all customers that transact their Azure spend through Cloud Direct. Our support provides access to a team of Azure expert engineers as well as Azure cloud architects, facilitating your investment into the cloud.



Direct access

24/7 service for critical incidents via phone, email or Provide™ from a 100 strong team of Azure expert support engineers with a direct route to Microsoft to escalate service outages.



Depth access



Azure cloud architects available for consultative advice about your Azure environment.



Self-management

Access to our Provide™ portal for ticket management, monitoring spend, a security posture dashboard, billing and invoicing, Knowledge Base articles and much, much more.

Providing the support you need

-  Spread across Cape Town and the UK, dedicated to serving Cloud Direct customers
-  Our world-class Net Promoter Score of 85 proves how happy our customers truly are

Contact Cloud Direct

Talk to our experts and discover how Cloud Direct can support your business achieve fearless growth:

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